

Where can I get insurance information and questions answered?

Your Insurance Benefits Department 940-369-0028 or DISDinsurance@dentonisd.org.

Your employee benefits portal www.mybenefitshub.com/dentonisd.

Where can I find insurance information, forms, costs, websites, etc.

You have 24/7/365 access on your benefits portal at www.mybenefitshub.com/dentonisd

Where can I view my personal benefits information?

Go to www.mybenefitshub.com/dentonisd

Click on [

[Login](#)



Bendit Plan
Information

Benefit Plan Enrollment
Employment Eligibility Report
Enrollment History Report
Terminate Plan Elections

Beneficiary Information
Consolidated Enrollment Form

File Cabinet

Login, Click on your Consolidated Enrollment Form.

How do I enroll as a new employee or during open enrollment?

Go to www.mybenefitshub.com/dentonisd

Click on [[Login](#)]

Follow login instructions. Once logged in, the system will take you through the enrollment process allowing you to enroll in or waive all benefits you are eligible for.

TRS Active Care Blue Cross Blue Shield (20-21 plan year)

Customer Service 1-866-355-5999

www.bcbstx.com/trsactivecare

Where can I print temporary ID cards and In Network Provider?

<https://members.hcsc.net/wps/portal/bam>

Find a doctor in network provider

<https://www.bcbstx.com/trsactivecare/doctors-and-hospitals>

TRS Scott & White HMO

<https://www.bswhealth.com/> 1-800-321-7947

Texas Schools Health Benefits Program TSHB Medical Plans

www.tshbp.org

For in-network medical physicians www.healthsmart.com

All hospital and other Medicaid facilities-based services must be accessed through the Care Coordinator 1-888-803-0081.

Caremark Prescription Drugs (TRS Activecare medical plans)

www.caremark.com/trsactivecare 1-800-222-9205

Southern Scripts Prescription Drugs (TSHB medical plans)

<https://southernscripts.net/members-direct.php?groupnumber=50000> 1-800-710-9341

Cigna Dental

www.mvcigna.com 1-800-244-6224

Superior Vision

www.superiorvision.com 1-800-507-3800

Can I change my benefits during a plan year?

You can if you experience a qualifying event. Refer to your Benefit Guide for changes in status that qualify. You only have 31 calendar days from the event date to make changes. You may access your Benefit Guide on the employee benefit portal at www.mybenefitshub.com/dentonisd. Contact an insurance specialist at 940-369-0028 or DISDinsurance@dentonisd.org for assistance.

Why do I need to provide the insurance department with a release of information (HIPAA) form?

This form will allow the insurance department staff to speak with a designated person(s) on your behalf if needed. It can also provide specific information not to be disclosed. You may locate a HIPAA form in your Benefits Guide or contact an insurance specialist for assistance at 940-369-0028 or DISDinsurance@dentonisd.org. You may access your Benefit Guide on the employee benefit portal at www.mybenefitshub.com/dentonisd

What if my spouse also works for Denton ISD, can we combine our benefits?

What if my spouse works for another TRS ActiveCare participating district?

On certain plans you can. Refer to your Benefits Guide regarding Shared Medical Options. You may access your Benefit Guide on the employee benefit portal at www.mybenefitshub.com/dentonisd. Contact an insurance specialist for additional assistance at 940-369-0028 or DISDinsurance@dentonisd.org.

